

Availability of imageFORMULA eCarePAK One Month Extended Service Plans

The eCarePAK One Month Extended Service Plan entitles the end-user customer to repair or replace, without charge, any defective part in the covered imageFORMULA product with new or comparable rebuilt parts for a period of one (1) month from the end date of the scanner hardware warranty or the end of the last eCarePAK registered to the scanner hardware.

The eCarePAK One Month Extended Service Plan can be used to make existing coverage co-terminus, or simply to add more time to such coverage, helping with invoice management and contract renewals.

The One Month eCarePAK Extended Service Plan is available for the following scanner models:

Current Models*			
Model	Item Code	Product Description	MSRP
P-208II	9736B008AA	eCarePAK (Advanced Exchange Program) for P-208II 1 Month	\$2.40
P-215II	9737B027AA	eCarePAK (Advanced Exchange Program) for P-215II 1 Month	\$3.00
DR-F120	9737B028AA	eCarePAK (Advanced Exchange Program) for DR-F120 1 Month	\$5.40
DR-C225 / C225W	9737B029AA	eCarePAK (Advanced Exchange Program) for DR-C225 / DR-C225W 1 Month	\$6.90
DR-C240	9737B031AA	eCarePAK (Advanced Exchange Program) for DR-C240 1 Month	\$8.20
DR-M140	9738B032AA	eCarePAK (Advanced Exchange Program) for DR-M140 1 Month	\$8.50
DR-M160II	9738B017AA	eCarePAK (Advanced Exchange Program) for DR-M160II 1 Month	\$8.90
DR-M1060	9738B018AA	eCarePAK (Advanced Exchange Program) for DR-M1060 1 Month	\$29.50
DR-6010C	9738B019AA	eCarePAK (Advanced Exchange Program) for DR-6010C 1 Month	\$42.00
DR-6030C	9739B045AA	eCarePAK (Advanced Exchange Program) for DR-6030C 1 Month	\$33.40
DR-G1100	9739B046AA	eCarePAK (Advanced Exchange Program) for DR-G1100 1 Month	\$99.50
DR-G1130	9739B047AA	eCarePAK (Advanced Exchange Program) for DR-G1130 1 Month	\$127.50
DR-X10C	9740B031AA	eCarePAK (Advanced Exchange Program) for DR-X10C 1 Month	\$239.50
SF-330	9742B007AA	eCarePAK (Advanced Exchange Program) for ScanFront 330 1 Month	\$23.90
CR-50 / CR-80	9743B005AA	eCarePAK (Advanced Exchange Program) for Teller Capture1 Month	\$13.60
CR-190i II	9744B007AA	eCarePAK (Advanced Exchange Program) for Back Counter 1 Month	\$39.90
FBSU 101	9741B013AA	eCarePAK (Advanced Exchange Program) for FBSU 101 1 Month	\$7.50
FBSU 201	9741B014AA	eCarePAK (Advanced Exchange Program) for FBSU 201 1 Month	\$11.80
WU10	9741B015AA	eCarePAK (Advanced Exchange Program) for WU-10 1 Month	\$2.50

Discontinued Models*			
Model	Item Code	Product Description	MSRP
P-150 / 150M / 208 / 215	9736B009AA	eCarePAK (Advanced Exchange Program) for Mobile Scanner 1 Month	\$3.90
DR-C125 / M160 / 2020U / 2010C / 2010M/ 2510C / 2510M / 2580C / 3010C	9737B033AA	eCarePAK (Advanced Exchange Program) for Workgroup Scanner 1 Month	\$11.80
DR-C130	9737B030AA	eCarePAK (Advanced Exchange Program) for DR-C130 1 Month	\$7.90
DR-4010C	9738B020AA	eCarePAK (Advanced Exchange Program) for DR-4010C 1 Month	\$44.50
DR-5010C / 7550C / 7090C / 9050C	9739B048AA	eCarePAK (Advanced Exchange Program) for Low Volume Production Scanner 1 Month	\$127.50
SF-220e / 220eP / 300 / 300P / 300P CAC PIV	9742B008AA	eCarePAK (Advanced Exchange Program) for Networked Scanner 1 Month	\$24.20
CR-25 / CR-55	9743B005AA	eCarePAK (Advanced Exchange Program) for Teller Capture 1 Month	\$13.60

*Note: The eCarePAK One Month Extended Service Plan is only available to purchase for a scanner which has an existing pending or active eCarePAK Service Plan registered to that scanner.

To help you determine what you need to order, please follow these steps:

1. When the end-user customer requests to extend an existing eCarePAK Service Plan, the following information must be obtained. (The reseller can use the One Month eCarePAK Worksheet to collect this information. Please see attached.)

- a. Model name and serial number for each machine
- b. eCarePAK registration number for each of the machines

- c. eCarePAK expiration date of the information identified in above B
- d. If the end-user customer wants to use the eCarePAK One Month Extended Service Plan to make one or more eCarePAKs co-terminus, the co-terminus date requested should be provided

2. When the One Month eCarePAK Worksheet is filled out completely, please email it to the Canon eCarePAK team at ecarepak_support@cusa.canon.com or fax it to 800-231-9243, Attn: eCarePAK Support Team.

3. The Canon eCarePAK team will return the completed worksheet to the reseller who will use the worksheet as a guide to place an order for the eCarePAK One Month Extended Service Plan(s). The Canon eCarePAK team will maintain the completed eCarePAK One Month Extended Service Plan Worksheet.

4. The Canon eCarePAK team will determine the quantity of eCarePAK(s) that would be needed to bring all requested units to the same end date. Accordingly, when an order for eCarePAK One Month Extended Service Plan(s) is received, Canon U.S.A. will adjust the order quantity as necessary to achieve this. If any serial number in the end-user customer's request does not have an eCarePAK associated with it, purchase of a standard eCarePAK for that serial number will be required.

For additional information about Canon's complete line of imageFORMULA document and check scanner products, please refer to PartnerNet (www.partnernet.usa.canon.com) or contact your Canon Account Executive.

