



ScanCare/ScanCare Plus includes: Basic Parts, Labor & Travel, Preventative Maintenance, Consumables and User Training

	MOBILE ScanSnap S300 Series (only)	WORKGROUP fi-5110EOX Series, fi-5110C, fi-4010CU, fi-4120C/ fi-4220C Series, SP15C, SP620C, fi-5120C/fi-5220C, fi-6130/fi-6230, fi-6140/fi-6240, S500/S510 Series, fi-5015C, fi-5000N	DEPARTMENTAL fi-4340C, fi-4530C, fi-4640S, fi-5530C Series, fi-6000NS	LOW VOLUME M4097 Series, fi-4750C, fi-4750L, fi-5650C Series, fi-5750C Series	MID VOLUME fi-4860C Series, fi-4990C, M4099 Series, fi-5900C
ScanCare NBD	N/A	N/A	CG01000-515201 (V)¹ \$1,195	CG01000-516501 (V)¹ \$1,595	CG01000-517801 (V)¹ \$4,495
ScanCare 4-Hour	N/A	N/A	CG01000-515301 (V)¹ \$1,595	CG01000-516601 (V)¹ \$2,095	CG01000-517901 (V)¹ \$5,395
ScanCare 24/7	N/A	N/A	CG01000-520801-V \$2,075	CG01000-521201-V \$2,205	CG01000-521601-V \$7,015
ScanCare Plus NBD	N/A	N/A	CG01000-515601 (V)¹ \$1,395	CG01000-516901 (V)¹ \$1,795	CG01000-518201 (V)¹ \$5,595
ScanCare Plus 4-Hour	N/A	N/A	CG01000-515701 (V)¹ \$1,795	CG01000-517001 (V)¹ \$2,295	CG01000-518301 (V)¹ \$6,495
ScanCare Plus 24/7	N/A	N/A	CG01000-521001-V \$2,335	CG01000-521401-V \$2,985	CG01000-521801 (V)¹ \$8,445
Consumables	N/A	N/A	Kit includes: Kit contents equivalent to 1 ScanAid Kit consisting of consumables, F1 cleaner, cleaning paper, cleaning cloth, cleaning swabs and instructions	Kit includes: Kit contents equivalent to 1 ScanAid Kit consisting of consumables, F1 cleaner, cleaning paper, cleaning cloth, cleaning swabs and instructions	fi-4860C Series, fi-4990C and M4099 Series Kit includes: 5 Pad Assemblies, 5 Pick Roller Units, 5 Brake Rollers, 4 Lamps, 5 Diselectric Brushes and 3 Cleaning Kits (F1 cleaner, F2 cleaner, cleaning sheets, cleaning cloth, cleaning swabs and instructions) fi-5900C includes: 5 Pick Roller Units, 5 Separation Roller Units, 5 Brake Rollers, 5 Pads, 6 Sets of Brushes, 2 Diselectric Brushes & 3 Cleaning Kits (F1 cleaner, F2 cleaner, cleaning sheets, cleaning cloth, cleaning swabs and instructions)
# of Preventative Maintenance (PM's) & Training	N/A	N/A	(1) On-Site PM including Operator Training	(2) On-Site PM's including Operator Training	(2) On-Site PM's including Operator Training (fi-5900 includes 1 additional PM)



Basic/Basic Plus includes: Parts, Labor and Travel

	MOBILE ScanSnap S300 Series (only)	WORKGROUP fi-5110EOX Series, fi-5110C, fi-4010CU, fi-4120C/ fi-4220C Series, SP15C, SP620C, fi-5120C/fi-5220C, fi-6130/fi-6230, fi-6140/fi-6240, S500/S510 Series, fi-5015C, fi-5000N	DEPARTMENTAL fi-4340C, fi-4530C, fi-4640S, fi-5530C Series, fi-6000NS	LOW VOLUME M4097 Series, fi-4750C, fi-4750L, fi-5650C Series, fi-5750C Series	MID VOLUME fi-4860C Series, fi-4990C, M4099 Series, fi-5900C
Basic NBD	N/A	N/A	CG01000-515001 (V)¹ \$695	CG01000-516301 (V)¹ \$1,095	CG01000-517601 (V)¹ \$1,995
Basic 4-Hour	N/A	N/A	CG01000-515101 (V)¹ \$1,095	CG01000-516401 (V)¹ \$1,595	CG01000-517701 (V)¹ \$2,895
Basic 24/7	N/A	N/A	CG01000-520701-V \$1,425	CG01000-521101-V \$2,075	CG01000-521501-V \$3,765
Basic Plus NBD	N/A	N/A	CG01000-515401 (V)¹ \$895	CG01000-516701 (V)¹ \$1,195	CG01000-518001 (V)¹ \$2,695
Basic Plus 4-Hour	N/A	N/A	CG01000-515501 (V)¹ \$1,295	CG01000-516801 (V)¹ \$1,695	CG01000-518101 (V)¹ \$3,595
Basic Plus 24/7	N/A	N/A	CG01000-520901-V \$1,685	CG01000-521301-V \$2,725	CG01000-521701-V \$4,675



Advance Exchange/Advance Exchange Plus includes: Parts, Labor and Shipping to and from the customer

	MOBILE ScanSnap S300 Series (only)	WORKGROUP fi-5110EOX Series, fi-5110C, fi-4010CU, fi-4120C/ fi-4220C Series, SP15C, SP620C, fi-5120C/fi-5220C, fi-6130/fi-6230, fi-6140/fi-6240, S500/S510 Series, fi-5015C, fi-5000N	DEPARTMENTAL fi-4340C, fi-4530C, fi-4640S, fi-5530C Series, fi-6000NS	LOW VOLUME M4097 Series, fi-4750C, fi-4750L, fi-5650C Series, fi-5750C Series	MID VOLUME fi-4860C Series, fi-4990C, M4099 Series, fi-5900C
Advance Exchange NBD ²	CG01000-524901 (V)¹ \$39	CG01000-514501 (V)¹ \$59	CG01000-515801 (V)¹ \$595	CG01000-517101 (V)^{1 3} \$795	N/A
Advance Exchange Plus NBD at Point of Sale ⁴	N/A	CG01000-514801 (V)¹ \$99	N/A	N/A	N/A
Advance Exchange Plus NBD	CG01000-524901 (V)¹ \$39	CG01000-514601 (V)¹ \$159	CG01000-516001 (V)¹ \$695	CG01000-517301 (V)^{1 3} \$995	N/A



Depot/Depot Plus includes: Parts, Labor and Shipping to the customer within 5-days of unit receipt

	MOBILE ScanSnap S300 Series (only)	WORKGROUP fi-5110EOX Series, fi-5110C, fi-4010CU, fi-4120C/ fi-4220C Series, SP15C, SP620C, fi-5120C/fi-5220C, fi-6130/fi-6230, fi-6140/fi-6240, S500/S510 Series, fi-5015C, fi-5000N	DEPARTMENTAL fi-4340C, fi-4530C, fi-4640S, fi-5530C Series, fi-6000NS	LOW VOLUME M4097 Series, fi-4750C, fi-4750L, fi-5650C Series, fi-5750C Series	MID VOLUME fi-4860C Series, fi-4990C, M4099 Series, fi-5900C
Depot 5-Day	N/A	N/A	CG01000-515901 (V)¹ \$595	CG01000-517201 (V)^{1 3} \$795	N/A
Depot Plus 5-Day at Point of Sale ⁴	N/A	CG01000-514901 (V)¹ \$99	N/A	N/A	N/A
Depot Plus 5-Day	N/A	CG01000-514701 (V)¹ \$159	CG01000-516101 (V)¹ \$695	CG01000-517401 (V)^{1 3} \$995	N/A

ENHANCEMENTS

	MOBILE ScanSnap S300 Series (only)	WORKGROUP fi-5110EOX Series, fi-5110C, fi-4010CU, fi-4120C/ fi-4220C Series, SP15C, SP620C, fi-5120C/fi-5220C, fi-6130/fi-6230, fi-6140/fi-6240, S500/S510 Series, fi-5015C, fi-5000N	DEPARTMENTAL fi-4340C, fi-4530C, fi-4640S, fi-5530C Series, fi-6000NS	LOW VOLUME M4097 Series, fi-4750C, fi-4750L, fi-5650C Series, fi-5750C Series	MID VOLUME fi-4860C Series, fi-4990C, M4099 Series, fi-5900C
CO-TERM MONTHLY	N/A	N/A	CG01000-516201 (V)¹ \$75	CG01000-517501 (V)¹ \$100	CG01000-518401 (V)¹ \$225
PREVENTATIVE MAINTENANCE	N/A	N/A	CG01000-496401 (V)¹ \$500	CG01000-496401 (V)¹ \$500	CG01000-496301 (V)¹ \$950
INSTALLATION	N/A	N/A	CG01000-502901 (V)¹ \$450	CG01000-502901 (V)¹ \$450	CG01000-502901 (V)¹ \$450
TRAINING	N/A	N/A	CG01000-503001 (V)¹ \$450	CG01000-503001 (V)¹ \$450	CG01000-503001 (V)¹ \$450
INSPECTION	N/A	N/A	CG01000-502801 (V)¹ \$425	CG01000-502801 (V)¹ \$425	CG01000-502801 (V)¹ \$425

¹ Virtual SKUs (V) are available for the following service offerings: ScanCare, Basic, Advance Exchange and Depot (24/7 skus are only available as -V).

² ScanSnap fi-5110EOX, fi-5110EOX2, fi-5110C, fi-4010CU, S500 Series, S510 Series, fi-5015C - \$59 only applies within the 1st 90 days.

³ Excludes fi-5750C

⁴ Point-of-Sale is within 90 days of purchase

	SCANNER MODEL	SKU/PRICE	KIT CONTENTS
MOBILE	S300 Series	CG01000-524701 \$39	3 Pad Assemblies, 1 box of Cleaning Wipes
WORKGROUP SCANNERS	ScanSnap fi-4110E0X Series	CG01000-510401 \$89	3 Pads, 1 Pick Roller, Cleaning Kit
	ScanSnap fi-5110E0X Series, S500 Series, S510 Series, fi-5110C	CG01000-510501 \$89	2 Pad Assemblies, 1 Pick Roller, Cleaning Kit
	fi-4010CU	CG01000-510601 \$49	2 Pad Assemblies, Cleaning Kit
	fi-5015C	CG01000-519101 \$89	2 Pad Assemblies, 1 Pick Roller, Cleaning Kit
	SP15C, SP620C	CG01000-497201 \$49	2 Pad Assemblies, Cleaning Kit
	fi-4120/fi-4220 Series, fi-5120/fi-5220 Series	CG01000-507001 \$89	2 Pad Assemblies, 1 Pick Roller, Cleaning Kit
DEPARTMENTAL SCANNERS	fi-6130/fi-6230 Series, fi-6140/fi-6240 Series	CG01000-524801 \$89	1 Brake Roller, 1 Pick Roller, Cleaning Kit
	fi-6000NS	CG01000-524301 \$89	2 Pad Assemblies, 1 Pick Roller, Cleaning Kit
	fi-4530C & fi-5530 Series	CG01000-505101 \$200	5 Pad Assemblies, 2 Pick Rollers, Cleaning Kit
	fi-4340C	CG01000-447101 \$250	3 Pad Assemblies, 2 Pick Rollers, Cleaning Kit
	fi-4640S	CG01000-476701 \$275	4 Pad Assemblies, 2 Pick Rollers, Cleaning Kit
LOW-VOLUME SCANNERS	fi-4750L	CG01000-491501 \$275	4 Pad Assemblies, 2 Pick Rollers, Cleaning Kit
	M4097D Series, fi-4750C	CG01000-476701 \$275	4 Pad Assemblies, 2 Pick Rollers, Cleaning Kit
	fi-5650C/fi-5750C Series	CG01000-505501 \$450	3 Pick Rollers, 3 Braker Rollers, Cleaning Kit
MID-VOLUME SCANNERS	M4099 Series & fi-4990C	CG01000-476801 \$525	1 Pad Assembly, 1 Pick Roller Unit, 1 Brake Roller, Cleaning Kit
	fi-4860C Series	CG01000-498501 \$525	1 Pad Assembly, 1 Pick Roller Unit, 1 Brake Roller Cleaning Kit
	fi-5900C	CG01000-518901 \$175	1 Pad Assembly, 1 Brake Roller, 1 Pick Roller, 1 Separation Roller, Cleaning Kit

SCAN CARE ScanCare®—the ultimate preventative maintenance program.

- Includes regularly scheduled preventative maintenance for peak performance, basic on-site service (parts, labor, and travel), consumables, and user training
- Next Business Day (NBD), 4-hour or 24/7 response time options allow you to select the response time that best suits your business needs and budget
- Economical and more convenient than purchasing similar services separately
- Convenient delivery of consumables you need, when you need them
- Greater savings available when purchased within the applicable Limited Warranty period

Complementary Service Options—enhance existing programs or create your own package.

- **Single-event preventative maintenance** - includes cleaning, inspection, and adjustment, plus the required consumables and operator instruction on routine maintenance
- **Installation** - mid-volume and production scanners unpacked, installed, and verified
- **Training** - learn from the best how to operate, maintain, and refresh your scanner, as well as perform basic troubleshooting
- **Co-Terminous Basic/Basic Plus** - purchase the service you need for a specified number of months (certain restriction apply; contact Fujitsu for details)

BASIC Basic—value oriented peace of mind.

- Covers parts, labor, and travel costs to reduce the impact of unexpected service calls
- NBD, 4-hour or 24/7 response time options ensure a fast return to normal operations
- Greater savings available when purchased within the applicable Limited Warranty period

Learn more about Service Programs by Fujitsu

A service contract must be executed to purchase all service programs and options noted in this document. Other terms and conditions also apply to all Fujitsu Service Programs. For full details on the applicable Limited Warranty and on all service programs, visit www.ImagingService.com, contact your Fujitsu representative or call Service Sales at (800) 301-9475.

Advance EXCHANGE Advance Exchange—the simple, economical, onsite alternative.

- Fujitsu's only NBD whole-unit replacement program
- Quick turnaround to minimize impact to productivity
- Includes parts, labor, and shipping*
- Depot option available with 5-day unit repair and return
- Depot includes parts, labor and one-way shipping to the customer

* Surcharged assessed for No Trouble Found and consumables replacement. An Advance Exchange agreement must be executed prior to unit shipment.

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- Maintain your scanner for optimum performance with factory-authorized consumables kits
- A great addition to Basic service or ScanCare customers with extra-high page volumes
- Kits include instructions, consumables and maintenance supplies to keep scanning equipment in prime condition

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