CPA on Fast Track at Nadel & Associates With Epson WorkForce Pro GT-S80 Scanner

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When clients ask questions, Certified Public Accountant Mark Nadel has to respond as quickly as possible, with fast access to client information on his computer. "Why did the IRS send me this letter?" "Can you double-check the timesheet before you run our payroll?" "Didn't we file a 1099 form for that contractor last year?"

In a fast-track job requiring almost superhuman response times, he has no time to chase paper in the file room. Nadel & Associates, a law and accounting firm based in Agoura Hills, Calif., relies heavily on the Epson Workforce Pro GT-S80 scanner to back up and organize documents for faster retrieval of data.

Managing High Volume

"The Epson scanner helps our tax and accounting services organize a vast amount of information, so we have instant access to individual or corporate client information in digital form for sending, editing and filing," said Nadel, who manages the tax and accounting services division of Nadel & Associates. "The Epson GT-S80 meets our criteria for performance, document feeding and one-touch scanning at a budget friendly price."

Scanning plays such a big role at Nadel & Associates that two Epson GT-S80 scanners are in constant use, fitting easily on two employee's desks. The volume of paper they turn into digital files is staggering, including all manner of tax documents, audit reports, proxy statements, work papers, reconciliation reports, printed emails, letters, among many others. With two-sided duplex scanning and automatic paper size detection, the scanner allows the staff to scan business cards, rigid ID cards, and documents up to 8.5x35 inches.

Smooth Flow

While scanning in so much material, office assistant Lindsay Harback used to dread ill-timed paper jams, the biggest headache of the previous office scanner. "After the paper jammed in our old scanner, everything would grind to a halt," she said. "Pages would often tear and fall out of sequence. I can't tell you how much that slowed us down, especially during tax season when we're in total overdrive."

Today, paper jams no longer upset the workflow at Nadel & Associates. Harback can easily scan stacks of documents in the 75-page Auto Document Feeder, using a front control panel with up to 10 user-definable scan jobs, including scan-to-PDF and email. The Epson GT-S80's ultrasonic double-feed detection determines if two documents go through at once, so she can avoid missed pages and the time-consuming jams. "Even after I select double-sided scanning, it scans both sides of one sheet in just one pass, which reduces the chance of the paper jamming," said Harback.

Working Hard

The scanner has proved to be a dependable workhorse at the law and accounting firm. Whether scanning tax returns, financial statements or annual reports, the Epson GT-S80 can scan up to 40 pages per minute and 80 images per minute, plus a high-volume duty cycle of up to 1,800 sheets per day. "We save a lot of time putting reports into batches and scanning them as back up for tax returns, or scanning reconciliation reports after we finish a corporate client's bookkeeping," said Harback.

With such an affordable, convenient scanning solution, Nadel & Associates has seen a boost in productivity. With deadlines looming, Harback never has to wait to get started, as the scanner's mercury free ReadyScan LED technology eliminates warm-up time and automatically turns off in standby mode. The law and accounting firm manages critical documents with the scanner's robust paper handling capabilities and software, including TWAIN and EMC ISIS drivers, plus PDF, OCR, document management and business card management software, Kofax certified.

Fast Response Time

The phone is ringing again in Nadel's office. A client has a question about a second letter from the IRS. Without skipping a beat, Nadel instantly clicks into a digital file of the first letter on his computer, compares the new letter to the old one, and explains the changes. He no longer has to put the call on hold to find the original letter in the file cabinet. "There can be no doubt that the speed, efficiency and dependability of the Epson WorkForce Pro GT-S80 helps us back up and organize information to serve our clients better," said Nadel.